# J-CARE

## DIRECTORY AND PARENT HANDBOOK School Year – 2023-2024





## **J-Care Directory**

St. John the Baptist School 845 2<sup>nd</sup> Ave NW New Brighton, MN 55112

## **Program Director**

MacKenzie Kantor kantorm@stjohnnyb.org 651.261.9113

### **Program Hours**

6:30 am – 7:30 am (Must pre-register online) and 2:30 pm – 6:00 pm Monday – Friday

School Release Days - 7:00 am - 6:00 pm

J-Care Cell Number

651.261.9113

#### Welcome

Welcome to the St. John's J-Care program. We are glad that you have chosen us to care for your child(ren).

Our mission is to provide high-quality childcare at an affordable price in an engaging, active, comfortable, and JOY-filled environment for your child(ren).

#### Communication

We believe that clear and concise communication is effective in any good working relationship, which is why we will make every effort possible to make sure that communication is effective across the board.

Please inform the director of any new change of address, new phone numbers, etc. throughout the year. The school office will **not** notify us of any changes.

#### Morning J-Care:

To utilize morning J-Care, you **MUST** sign-up using the form provided on the St. John's website (under quick links  $\rightarrow$  J-Care  $\rightarrow$  morning J-Care registration), by **NOON** the day before care is needed. This will allow us to staff more efficiently.

If you are signed-up and do not attend, you will be charged the session fee.

#### Sign-In/Out Procedures

St. John's School is a secured building. To find J-Care, go to the west side of the building, next to the playground, and enter using door #4. Inside of door 4 there is an interior door with a pin pad. Each family will be issued a family code to access the pin pad door after you have attended 3 times. If you do not have a code, please contact the J-Care Director Mackenzie Kantor at kantorm@stjohnnyb.org for a code. <u>This code is for adult use only, please do not share it with your child or anyone else. It is intended for parents and emergency contacts only.</u>

Only students and staff will be allowed in the cafeteria.

**Drop off:** When you arrive at the parent table inside of door #5 for drop off, call the J-Care phone (651.261.9113), a staff member will meet you at the bottom of the stair well.

**Pick up:** Again, call the J-Care cell phone and a staff member will bring your child and their things up to you at the parent table.

#### <u>Please allow extra time, each day, at drop off and pick up and remember to put the J-Care</u> <u>cell phone number (651.261.9113) and your family code in your cell phone.</u>

To bill accurately J-Care will be taking an additional measure to insure you are charged the appropriate amount. Staff will sign your child in and out on an iPad. Along with asking you to initial by your child's name on the sign in and out sheet, located on the parent table inside door #5, and mark the time of dropped off or picked up.

Signing in and out on the iPad is J-Care's way of billing families. To bill accurately you must sign in and out each day and failure to do so will automatically result in a full day rate.

#### Drop-Ins

We can take children on a drop-in basis. Parents need to fill out the proper enrollment information. J-Care strongly suggests a 24-hour notice for all drop-ins.

#### Authorized/Emergency Contacts

Authorized contacts are those listed as "Emergency Contacts" on your registration forms. Authorized contacts will be notified, in the event of an emergency, if the parents/guardians cannot be reached.

Authorized contacts may also pick up your child from the program with proper notification from the parent/guardian (i.e., phone call, written message). The St. John's J-Care staff will not allow an unauthorized person to pick your child up. If you need to add additional contacts to your current contact list, please see the Program Director for further details.

#### Tuition

You are billed for only the days you use. Tuition rates for the J-Care program are as follows: 2023-2024 School Year:

Registration Fee: \$25.00/child (non-refundable - this fee will be assessed the third time your child attends)

AM session: 6:30 - 7:30 session: \$8.00 (Must preregister)

PM sessions: 2:30 - 4:00 pm session: \$8.00 2:30 - 5:00 pm session: \$11.00 2:30 - 6:00 pm session \$14.00 (A session is considered before school or after school) Third/Fourth Child Discount: 10% off your monthly bill

#### School Release Days:

Early Sign-Up (1 week prior to release day): \$37.00/child Week of Sign-Up: (within 5 days of release day): \$47.00/child (Field Trip/Swim days will be an additional \$5.00-\$15.00) Third/Fourth Child Discount: 10% off your monthly bill

Our billing period during the school calendar year starts from the first of the month to the last day of the same month. A late fee of \$15.00 will be charged to accounts not paid in full by the due date listed on your bills. Children may NOT attend until full payment is received.

Monthly statements will be distributed by J-Care staff in our "billing slots" which are located on the side of the parent table. If more than one person requires a statement or paying for a student(s) J-Care will need a "J-Care Parent Contract" signed by all involved.

All J-Care billing will be done through Tads. You will receive an email from Tads when you have been invoiced from J-Care.

#### Tads Helpline: 800.477.8237 or <a href="mailto:support@tads.com">support@tads.com</a>

If you have a question or concern regarding your bill, please see the Program Director before the due date listed on your bill.

#### **Additional Fees**

**Field Trips:** On some school release days we will be going on off-site field trips. To help offset the cost of a bus and the field trip itself, we will be charging an additional fee of \$5.00 - \$15.00 per child. This fee will be assessed on your statement.

**Late Payment:** Failure to pay tuition on time will result in a \$15.00 late fee and/or suspension from the program. Payments that come in consistently late could result in your child's suspension or termination from the J-Care program.

**T-Shirt Fee:** J-Care will have a \$5 fee for not remembering to wear your field trip shirts on field trip days. The first shirt is free.

Late Fee: If you are late picking up your child(ren) it will result in a \$1.00 per minute/per participant for every minute past 6:00pm. All late fees will be based on the time that appears on the clock at the parent table or the school cafeteria. If you are late, you will be charged on your next statement through Tads. Please be prompt in picking your child up on time to avoid this charge. Also, please remember that it is your responsibility to plan for another person (authorized persons only) to pick your child up if you know that you will not be able to make it by 6:00pm.

If for some reason or another you know you will be late in picking up your child, please make a courtesy call to J-Care (651.261.9113) to notify the staff of your situation. If you are habitually late in picking up your child, it could result in a conference with the Program Director and the school principal and/or suspension/termination from the program.

**Finder's Fee:** If your child is SCHEDULED to attend an afternoon session and he/she does not show up and a J-Care staff member is not previously notified, thus resulting in a J-Care staff trying to locate him/her, you will be assessed a \$10.00 fee. Also, if your child shows up and is NOT scheduled to attend J-Care and a J-Care staff member must call a parent/guardian, this too could result in a Finder's Fee. If either of these situations continues to be a problem, your child may be suspended from the program.

Afternoon Schedule Changes: All schedules' changes for the afternoon MUST be called in to J-Care prior to 2:00pm on the day of the change. Any change made after 2:00pm could result in a session charge.

#### Varied Schedule

If you marked "Varied Schedule" on your registration form, you must fill out a varied schedule form as far in advance as possible and turn it into a staff member.

Varied schedule forms are located on the parent table, or you may access a varied schedule form via the St. John's website under J-Care.

#### **School Release Days**

On selected days that school is not in session, we will offer care for your child(ren). On some school release days, we will be going on a field trip. On days we do not go on a field trip we will have planned on-site activities. Additional fees will be assessed on off-site field trips.

If we do not have more than 10 children on any given school release day, our hours of operation will be from 8:00am – 4:00pm. We will notify you via e-mail, phone call, or in person one week in advance.

If you signed up for the school release day and cancel within one week of the actual school release day, you will be charged the full amount. No exceptions. You may cancel prior to the one-week window of the school release day. The cancellation must be written and signed by the parent/guardian.

Lunch is not provided by the school or J-Care on school release days (unless otherwise noted). You are responsible for sending your child with a completely disposable bag lunch to the program. Milk will be provided at no additional charge on days we are on-site for lunch. If you do not send a lunch with your child, you will be called to bring him/her a lunch.

Pre-registration is required for all school release days. You may start to pre-register 3 weeks prior to the school release day by signing up online. You MUST sign-up using the form provided on the St. John's website (under quick links  $\rightarrow$  J-Care  $\rightarrow$  School Release Days  $\rightarrow$  form). All sign-ups are due 1 week prior to the date. The cost of each school release day is \$37.00 unless you sign-up after the sign-up deadline (one week prior). After the one-week deadline you will still be allowed to sign-up with an increased school release day fee of \$47.00.

Uniforms are not required on school release days. We will have J-Care t-shirts for each participant on days we are on off-site field trips. Students may keep their J-Care T-shirts, the first T-shirt is provided at no additional cost. T-shirts are required for all off-site activities. If your child fails to bring his/her t-shirt on an off-site field trip day, he/she will be allowed to borrow one for the day. If the shirt is not returned, you will be charged a \$10.00 replacement charge.

#### **Community Rules and Responsibilities**

We will follow all "Community Rules and Responsibilities" guidelines as noted in your school parent/student handbook. Please take the time to read this over. If you do not have a copy, please see the Program Director.

#### Illness/Injury

If a child becomes ill or is injured during J-Care, the parents/guardians will be called to come and pick up his/her child. If parents/guardians cannot be reached, the person(s) who is listed on the Emergency Contact will be called to St. John's (or the off-site facility we are at). Please notify your Emergency Contacts of this arrangement.

Please do not send your child to J-Care if he/she is displaying symptoms of:

- A fever of 100 + degrees
- Uncontrolled coughing
- Irritability
- Persistent crying
- Unusual lethargy
- Wheezing (respiratory symptoms)
- Diarrhea
- Vomiting
- Rash (if cause of rash is unknown)
- Mouth sores with drooling
- Impetigo
- Eye drainage
- Contagious illnesses (strep throat, scabies, etc)
- Head lice (presence of lice or lice eggs "nits")

Children must be free from these symptoms for at least 24 hours before returning to J-Care.

For Covid information see Covid page on the school website - www.stjohnnyb.org

If your child comes to J-Care or develops any of these symptoms while at J-Care, he/she will be isolated from the children and a J-Care staff will monitor his/her condition until the parent/emergency/authorized contact comes to pick him/her up. Please plan to pick your child up within a half-hour of the first phone call.

#### **Health Information**

Health information is required for each student. On your registration form, you will see a section entitled "Medical Information." This section must be complete and accurate. Please notify the J-Care Program Director if anything changes.

#### **Administering Medication**

The diagnosis and treatment of illness and the administration of drugs, medications, preparations, or remedies is the responsibility of the J-Care Program Director and staff. Both state and federal laws restrict what medication may be administered by authorized school personnel. In no case will a student be allowed to self-medicate (even aspirin or Tylenol).

The J-Care program does not administer any non-prescribed (over the counter) drugs, medications, preparations, or remedies without the parent's approval.

#### **Child Accident Form**

The J-Care staff makes every effort to ensure the safety of your child. Unfortunately, accidents happen. In case of that event, an accident form will be filled out by a J-Care staff for every detected injury that occurs. A copy with your signature will be retained for your child's file.

#### **Inclement Weather**

J-Care follows St. John's/Mounds View School District school closings. Morning childcare will not be available on delayed inclement weather days. After- school childcare will be open as scheduled if the weather allows. If there is ever an emergency regarding the weather all parents will be notified. After school care will not be opened on days the school is out early due to inclement weather.

#### Snack

A morning and afternoon snack (including milk) will be provided at no additional charge each day. Please note that this is only a snack and should not be a substitute for a child's breakfast or dinner.

#### Dress

Athletic shoes are required each day your child attends the program. Your child may wear his/her school shoes or other non-athletic shoes to the program, but he/she must have athletic shoes to participate in outdoor activities and gym activities.

Children who come to the J-Care program after school are allowed to change out of his/her uniform and into his/her "comfy" clothes. All non-uniform guidelines must be followed as stated in the Parent/Student Handbook. Children must first report to J-Care and check in with staff before changing.

#### **Toys/Electronic Devices**

Toys and other such items from home are prohibited. We will offer several "special" days in which your child may bring his/her toys/electronics from home. If a child has a toy/electronic on a non-toy/electronic day, it will be confiscated by a J-Care staff and held until the parent, or an authorized contact has picked him/her up.

Please return this section to a J-Care Staff Member

#### J-Care Parent Contract

I, \_\_\_\_\_, have received, read, and agree with the 2023-2024 J-Care Parent Handbook.

Printed Name

Signature

Today's Date